

## UK Broadband Speedtest Results May 2010

This press release gives the aggregated speedtest results from tests carried out by site users at [www.broadband.co.uk](http://www.broadband.co.uk) for May 2010.

<b>Average download &amp; upload speeds – May 2010</b>		
<b>ISP</b>	<b>Average Download speed (Mbps)</b>	<b>Average Upload Speed (Mbps)</b>
AOL	2.444	0.341
Be and O2*	5.757	0.746
BT	3.333	0.410
Eclipse	3.018	0.426
Orange	3.879	0.458
Plusnet	3.179	0.336
Sky	3.844	0.477
Talk Talk	4.009	0.488
Tiscali	2.510	0.351
TalkTalk/Tiscali combined	3.531	0.444
Virgin Media	8.744	0.575
<b>All providers</b>	<b>4.843</b>	<b>0.484</b>

*\* Note that although O2 and Be share a common infrastructure they are separate trading entities*

Virgin media retain their number 1 position and although their average speed drops over 0.5Mbps they stay comfortably above 8Mbps. Second place O2/Be make up a small amount of ground from the previous month, but still trail Virgin by almost 3Mbps.

Overall the average of all suppliers falls slightly (by 0.115Mbps), down to 4.843Mbps.

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<b>Average download speeds split by time of day – May 2010</b>			
<b>ISP</b>	Overnight (00:00 to 08:00) Average download speed (Mbps)	Daytime (08:00 to 18:00)Average download speed (Mbps)	Evening (18:00 to 00:00)Average download speed (Mbps)
AOL	3.071	2.522	2.196
Be and O2*	5.747	5.816	5.826
BT	3.677	3.410	3.156
Eclipse	3.308	3.167	2.708
Orange	4.297	4.041	3.666
Plusnet	2.934	3.312	3.456
Sky	4.084	4.099	3.872
Talk Talk	4.301	4.512	3.800
Tiscali	3.346	2.653	2.341
TalkTalk/Tiscali combined	3.968	3.706	3.309
Virgin Media	9.960	10.068	8.268
<b>All providers</b>	5.468	5.156	4.741

Our average speed by time of day shows how the average broadband speed is heavily influenced by the time of day (and therefore likely level of network congestion).

The overnight levels show a significantly higher average speed than the evening peak period, with daytime use between the two. This clearly shows the effects of network congestion on the average broadband connection at peak hours.

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### About the broadband.co.uk speedtest results

- Our results are taken from our website users performing speedtests using our speedchecker at <http://www.broadband.co.uk/broadband-speed-test/>
- We record tens of thousands of speedtests every month.
- Unlike other speedtest services we record the Internet Service Provider (ISP) by IP address making our ISP recording very accurate rather than relying on self selection
- We pick out the following ISP's for reporting every month
  - AOL
  - Be Broadband and O2 (O2 and Be are separate trading entities; however they share a common infrastructure)
  - BT
  - Eclipse
  - Orange
  - Plusnet
  - Sky
  - TalkTalk
  - Tiscali
  - Tiscali and Talk Talk combined (as TalkTalk purchased Tiscali and began merging the brands in January 2010).
  - Virgin

### About [broadband.co.uk](http://www.broadband.co.uk)

- Our broadband price comparison is accredited by Ofcom as open, honest and transparent.
- We are one of the original broadband information and comparison sites having been launched in 2004
- With well over 1 million visitors per year we are the UK's leading source of broadband information and advice
- We provide beginners guides to all areas of broadband along with discussion forums, speedtester and broadband postcode lookup functionality
- We provide a unique free "Ask the expert" service where our broadband expert answers any query related to broadband, technical, comparison and related

For more information contact Fiona Conner on 0115 959 6460 or email [press@broadband.co.uk](mailto:press@broadband.co.uk)